

EstateChats – Privacy Policy

Effective Date: 11/08/2025

This Privacy Policy explains how EstateChats (<https://estatechats.com/>) collects, uses, and protects any personal information you provide when you use our website.

EstateChats is committed to safeguarding your privacy.

If we ask you to provide information by which you can be identified when using this website, it will only be used in accordance with this Privacy Policy.

1. Information We Collect

When you visit our website, use our contact forms, or register your interest in our services, we may collect:

- Your name, contact number, email address, and company name (if applicable)
- Information from any correspondence with us
- Your IP (Internet Protocol) address and cookies, which may uniquely identify your browser or account to assist with verification and security

Collectively, we refer to this as "Your Information".

By providing your personal details, you are agreeing to our use of this information in line with this Privacy Policy.

We will always use your most recent submission to reflect your current consent preferences.

2. How We Use Your Information

We collect your information to:

- Provide access to all parts of the website and deliver services you request
- Maintain internal records and help resolve any issues you may encounter
- Contact you for feedback on our services or to inform you about important updates or changes
- Where you have consented, send promotional emails about new services, special offers, or other updates we believe you may find useful
- Conduct occasional market research via email or telephone
- Tailor the website to your preferences and improve user experience

3. Sharing Your Information

We retain full access to all personal data collected.

Your information will never be sold, distributed, or disclosed to third parties without your consent, unless required by law or in the event that EstateChats merges, is acquired, or enters a joint venture with another company.

In such cases, your data may be shared with the new business entity under the same privacy safeguards.

4. Security

We use strict security measures to prevent unauthorised access, misuse, or disclosure of your personal information. These measures include secure servers, restricted physical access, firewalls, and encrypted storage systems.

We retain your information for as long as necessary to provide services, comply with legal obligations, or resolve disputes.

5. Cookies

Cookies are small files stored on your device to help analyse web traffic and tailor website functionality to your needs.

We use cookies to:

- Track website usage and improve our services
- Identify which pages are most useful to visitors
- Remember your preferences for future visits

Cookies do not give us access to your computer or any information other than what you choose to share. You can choose to accept or decline cookies in your browser settings; however, declining cookies may limit some website functionality.


6. Your Rights & Controlling Your Information

You have the right to:

- Restrict the collection or use of your personal data
- Withdraw consent for marketing communications at any time
- Request a copy of the information we hold about you (known as a Subject Access Request under the UK GDPR)
- Request correction or deletion of your personal data where appropriate

To exercise these rights, please contact us at:

 info@estatechats.com

 EstateChats, Spain

7. Changes to This Policy

We may update this Privacy Policy from time to time to reflect changes in our services, technology, or legal obligations. The most recent version will always be available on our website.

On behalf of EstateChats:

Name: Ralf Tembrink

Email: info@estatechat.com

Position: Director